



*Intelligent Door Solutions*

# Price List

Novoferm Spares and Accessories Price List

July 2024



*Intelligent Door Solutions*

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orders@novoferm.co.uk  
01582 568 812

# Automation and Accessories



**Novomatic 423  
Operator & Boom**  
600nm motor + 3.00m  
Boom  
**OP00076**  
£415.00 each



**Novomatic 563 S  
Operator & Boom**  
800nm motor + 3.00m  
Boom  
**OP00075**  
£490.00 each



**Novomatic 423 with  
Battery Backup (ACCU)**  
600nm motor + 3.00m  
Boom  
**OP00082**  
£750.00 each



**Novoport IV**  
Sectional Motor +  
Control Panel  
**OP00006**  
£470.00 each



**Solar Module**  
Use with OP00082  
**OP00084**  
£250.00 each



**Wireless Code Keypad -  
Signal 218**  
10 codes, 433MHz  
**OP00030**  
£120.00 each



**Wireless Push Button  
Signal 111**  
2 channel, 433MHz  
**OP00031**  
£90.00 each



**Novotron  
Handset Clip**  
For OP00077 + OP00078  
+ OP00079 + OP00080  
**OP00086**  
£14.00 each



**Wired Rocker Switch  
Signal 107**  
1 channel, 7m  
**OP00025**  
£40.00 each



**Mini Hand Transmitter  
Novotron 502**  
2 channel, 433MHz  
**OP00019**  
£45.00 each



**Mini Hand Transmitter  
Novotron 504**  
4 channel, 433MHz  
**OP00020**  
£50.00 each



**Micro Hand Transmitter  
Novotron 512**  
2 channel, 433MHz  
**OP00021**  
£55.00 each



**2 Channel Standard  
Novotron 522**  
2 channel, 433MHz  
**OP00077**  
£50.00 each



**2 Channel Designer  
Novotron 522**  
2 channel, 433MHz  
**OP00078**  
£75.00 each



**4 Channel Standard  
Novotron 524**  
4 channel, 433MHz  
**OP00079**  
£55.00 each



**4 Channel Designer  
Novotron 524**  
4 channel, 433MHz  
**OP00080**  
£80.00 each



**3 Channel Remote  
868MHz - Black**  
4 channel, 868MHz  
**OP00092**  
£95.00 each



**Novotron  
Handset Clip**  
For OP00019 + OP00020  
**OP00023**  
£14.00 each



**Somfy Keygo 4 RTS**  
4 channel  
433MHz RTS  
**OP00130**  
£70.00 each



**Novomatic 433MHz Receiver Card**  
433MHz  
**OP00068**  
£70.00 each



**Novomatic 868MHz Receiver Card**  
868MHz  
**OP00091**  
£70.00 each



**External Adjustment Receiver**  
E43-U, 1 Channel,  
433MHz  
**OP00038**  
£102.00 each



**Bi-directional Smart Home Kit**  
Gateway + Module  
**OP00083B**  
£340.00 each



**Novoferm Sectional Easy Clip Photocell Kit**  
426, 563 S, Novoport,  
NR-20  
**OP00120**  
£105.00 each



**Extra 626 - Through-beam Photocells**  
426, 563 S, Novoport,  
NR-20  
**OP00088**  
£105.00 each



**2 Channel Teleco Handset 868MHz**  
2 channel, 868MHz,  
TVMIO-P  
**OP00110**  
£52.00 each



**4 Channel Teleco Handset 868MHz**  
4 channel, 868MHz,  
TVMIO-P  
**OP00060**  
£58.00 each



**Teleco Wireless Key Pad**  
4 Codes  
**TELEWIRELESS**  
£170.00 each



**Teleco Wireless Push Button**  
2 Channel, 868MHz  
**TELEW-LESS-PBUT-WH**  
£104.00 each



**Somfy Wall Switch RTS**  
3 channel. 433MHz RTS  
**OP00132**  
£70.00 each



**Somfy Keypad 2 RTS**  
2 channel. multiple  
codes, 433MHz RTS  
**OP00134**  
£140.00 each



**Sectional Handle EMR - Extra 304**  
Sectional through  
handle EMR  
**OP00034**  
£40.00 each



**Sectional Barrel EMR - Extra 305**  
Through panel EMR  
barrel  
**OP00035**  
£40.00 each



**Up & Over handle EMR - Extra 312**  
U & O through handle  
EMR  
**OP00036**  
£35.00 each



**Silver Plate EMR**  
Through panel  
EMR barrel, all  
door types  
**OP00081**  
£24.00 each



**Somfy Connectivity Kit**  
Somfy smart home kit,  
not bi-directional  
**OP00133**  
£150.00 each

# Insulated Roller Shutter



**Novorol NR-20  
Control Unit**  
Insulated Roller Door  
Control Panel  
**OP00007**  
£370.00 each



**Ellard ED45/50 Tubular  
Motor**  
50Nm, 12RPM, 45mm  
diameter  
**OP00014**  
£130.00 each



**Ellard ED59/100 Tubular  
Motor**  
100Nm, 12RPM, 59mm  
diameter  
**OP00015**  
£190.00 each



**Roller Door Bottom  
Rubber Seal**  
Novorol bottom rubber  
**RCXX003**  
£13.00 per metre



**77mm Novolock  
Barrel Rings**  
Current style  
**RCXX027**  
£12.00 each



**77mm Novolock  
Locking Strap**  
Current style  
**RCXX028**  
£11.00 each



**Locking Pin 89mm**  
Current style  
**RC77602**  
£3.00 each



**55mm Octagonal  
Locking Joint Rings**  
Current style  
**RC55505**  
£11.00 each



**55mm Locking Joints**  
Current style  
**RC55504**  
£29.00 each



**77mm T/Glide White  
Locking Springs**  
Until May 2016  
**AZSP760901**  
£29.00 each



**77mm T/Glide Black  
Locking Springs**  
Until May 2016  
**AZSP7609**  
£29.00 each



**77mm Locking Joints  
D/272**  
Until May 2016  
**RC77600**  
£29.00 each



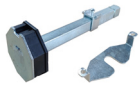
**77mm Hexagonal  
Locking Rings 89mm**  
Until May 2016  
**RC77601**  
£11.00 each



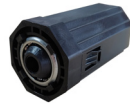
**77mm Lath  
End Cap**  
**RC77603**  
£1.50 each



**55mm Lath  
End Cap**  
**RC55506A**  
£2.00 pair



**77mm Dummy  
End Shaft and Bride**  
RC77607  
£25.00 each



**55mm Dummy  
End Shaft**  
RC55502  
£20.00 each



**Safety Edge  
Opto Sensors**  
RCXX004  
£95.00 pair



**Junction Box**  
For hard wired safety  
edge  
RC77611  
£27.00 each



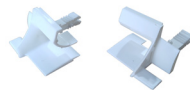
**Curly Cable**  
For hard wired safety  
edge  
RC77612  
£37.00 each



**Low Level EMR**  
Includes hand crank for  
insulated roller shutter  
RC77608  
£300.00 each



**Safety Brake**  
For 77mm insulated  
roller shutter doors  
RC77605N  
£115.00 each



**Plastic Guide Lugs**  
For 55mm insulated  
roller shutter doors  
RC55501A  
£12.00 pair



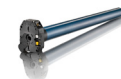
**Nylon Guide Rollers**  
For 77mm insulated  
roller shutter doors  
RC77625  
£13.00 each



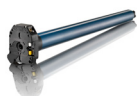
**Teleco Bottom Slat  
Transmitter**  
BST-S25E  
RCXX018  
£125.00 each



**Teleco Safety Edge  
Receiver Card**  
BST-S25E  
RCXX030  
£70.00 each



**Somfy RDO 55/17  
Tubular motor**  
55Nm, 17RPM  
OP00017  
£360.00 each



**Somfy RDO 30/17  
Tubular motor**  
30Nm, 17RPM  
OP00016  
£300.00 each



**Teleco RSP Control  
Unit - E04**  
Insulated roller door  
control panel - wired  
RCXX006  
£350.00 each



**Somfy Rollixo RTS  
Control Unit**  
Insulated roller door  
control panel  
RCXX006SMF  
£350.00 each



**NR-20 Bottom Slat  
Transmitter**  
Novorol RSE residential  
set  
OP00126  
£120.00 each

# Canopy



**Sprung Lock Body**  
Sprung locking body for standard locking  
**D80480170**  
**£55.00 each**



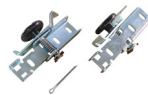
**Adjustable Locking Bars**  
For cutting to length on canopy doors  
**CSHC0000**  
**£50.00 pair**



**Canopy Cables**  
NFC I gearing  
**NFSP0300**  
**£28.00 pair**



**Canopy Latches**  
NFC I gearing  
**NFSP0301**  
**£28.00 pair**



**Canopy Roller Assemblies**  
NFC I gearing  
**NFSP0302**  
**£30.00 pair**



**Canopy Cable Pulleys**  
NFC I gearing  
**NFSP0303**  
**£28.00 pair**



**Canopy Spring Support & Latch Keeps**  
NFC I gearing  
**NFSP0304**  
**£26.00 pack**



**Canopy Track**  
NFC I gearing  
**DPIA2035**  
**£30.00 each**



**Canopy Link Arm Bracket**  
NFC I gearing  
**DPIA2034**  
**£15.00 each**



**Canopy Link Arm - GALV**  
Current style  
**DPTI5001**  
**£11.00 each**



**Canopy Lower Weather Strip - Short**  
682mm long  
NFC I gearing  
**CXEA0682LR**  
**£17.00 pair**



**Canopy Lower Weather Strip - Long**  
832mm long  
NFC I gearing  
**CXEA0832LR**  
**£19.00 pair**



**Framed Fitting Pack - NFSCF**  
Canopy door fitting pack  
NFC I gearing  
**NFC2RT**  
**£60.00 each**



**Unframed Fitting Pack - NFSC**  
Canopy door fitting pack  
NFC I gearing  
**NUC2RT**  
**£60.00 each**



**Canopy Retro Fit 4 Point Locking Kit**  
Adding retractable locking  
**NFSPC4PTL**  
**£151.00 each**

# Retractable



**Non-Sprung Lock Body**

For standard locking,  
K8 gearing

**D80480100**  
£55.00 each



**Adjustable Locking Bars**

Cut to length, for  
retractable doors

**CSHR0000**  
£50.00 pair



**Locking Rods for  
2134mm wide doors**

980mm long, straight  
rods

**D82685025P**  
£50.00 pair



**Locking Rods for  
2286mm wide doors**

1060mm long, straight  
rods

**D82685028P**  
£50.00 pair



**Locking Rods for  
2438mm wide doors**

1140mm long, straight  
rods

**D82685029P**  
£50.00 pair



**Lever Arm Assembly for  
up to 1981mm high doors**

Recommend as pair,  
K8 gearing

**D82635014**  
£60.00 each



**Lever Arm Assembly  
for up to 2134mm High  
Doors**

Recommend as pair,  
K8 gearing

**D82635015**  
£60.00 each



**Lever Arm Assembly  
for up to 2200mm High  
Doors**

Recommend as pair,  
K8 gearing

**D82635019**  
£60.00 each



**Lever Arm Assembly  
for up to 2335mm High  
Doors**

Recommend as pair,  
K8 gearing

**D82635018**  
£60.00 each



**Unframed Side Lock  
Keep**

For unframed doors,  
K8 gearing

**D80484030**  
£11.00 each



**Locking Bar Track  
Support**

For framed & unframed  
doors, K8 gearing

**D80480010**  
£8.00 each



**Framed Side Lock  
Keep**

For framed doors

**D80480000**  
£11.00 each



**Spring Cluster x3 - K2**

Full three spring  
assembly

Recommend as pair,  
K8 gearing

**D80026029**  
£60.00 each



**Spring Cluster x3 - K3**

Full three spring  
assembly

Recommend as pair,  
K8 gearing

**D80026103**  
£60.00 each



**Spring Cluster x3 - K1**

Full three spring  
assembly

Recommend as pair,  
K8 gearing

**D80026101**  
£60.00 each







**Spring Cluster x3 – K7**  
Full three spring assembly  
Recommend as pair, K8 gearing  
**D80026107**  
**£60.00 each**




**Spring Cluster x3 – K4**  
Full three spring assembly  
Recommend as pair, K8 gearing  
**D80026104**  
**£60.00 each**



**Track Inc. Bracket for 1981mm High Doors**  
For framed doors, K8 gearing  
**D82650012**  
**£58.00 pair**




**Track Inc. Bracket for 2134mm High Doors**  
For framed doors, K8 gearing  
**D82650013**  
**£58.00 pair**




**Track Inc. Bracket for 2286mm High Doors**  
For framed doors, K8 gearing  
**D82650016**  
**£58.00 pair**



**Rear Spacer Bar for 2134mm Wide Doors**  
Back bar, K8 gearing  
**D65391041**  
**£41.00 each**




**Rear Spacer Bar for 2286mm Wide Doors**  
Back bar, K8 gearing  
**D65391043**  
**£41.00 each**




**Rear Spacer Bar for 2438mm Wide Doors**  
Back bar, K8 gearing  
**D65391044**  
**£41.00 each**



**Framed Fitting Pack – NFSCF**  
Retractable door fitting pack, K8 gearing  
**NFR2RN**  
**£47.00 each**



**Retractable Retro Fit 4 Point Locking Kit**  
Adding canopy locking  
**NFSPR4PTL**  
**£151.00 each**



**Single Door JXG Full Gear Pack (Maxi-Mizer II)**  
For steel & GRP doors  
**AZSP3684**  
**£485.00 each**



**Double Door JDG Full Gear Pack**  
For GRP doors, Double Door Gear II  
**AZSP3629**  
**£525.00 each**




**Double Door JDS Full Gear Pack**  
For steel doors, Double Door Gear II  
**AZSP3644**  
**£525.00 each**



**Single Door Arm Assembly (MAXI-MIZER II)**  
Cranked arms, Maxi-Mizer II gearing  
**CJPAX0000LR**  
**£225.00 pair**




**Double Door Arm Assembly (DOUBLE DOOR GEAR)**  
Straight arms Double Door Gear II  
**CJPAD0000LR**  
**£250.00 pair**



**CEN Light Spring**  
Length 400mm excluding rings, diameter 19mm  
**AZSP3310**  
**£25.00 each**



**CEN Heavy Spring**  
Length 420mm excluding rings, diameter 22mm  
**AZSP3311**  
**£30.00 each**



**Retractable Top Roller Wheels**  
K8 gearing  
**NFSP0200**  
**£28.00 pair**

# Up and Over Locks and Accessories



**Novoferm Up & Over D-Handle Set**

Full handle set

**D80197000**  
**£28.00 each**



**External Plastic Lock Fascia**

Suitable for Steel & Timber up and over doors  
Used until May2023

**D80196000**  
**£10.00 each**



**30/10 Half Euro Cylinder Lock Barrel**

Steel ribbed U&O doors

**D80203000**  
**£29.00 each**



**35/10 Half Euro Cylinder Lock Barrel**

Steel panelled U&O doors

**D80203000**  
**£29.00 each**



**35/35 TS007 Euro Cylinder Lock Barrel**

Steel SBD U&O doors

**NSBD3535**  
**£85.00 each**



**Up & Over Rubber Weather Seal**

2400mm length

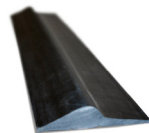
**JAS0001**  
**£47.00 each**



**Up & Over Brush Weather Seal**

2400mm length

**JAS0003**  
**£47.00 each**





















**Rubber Threshold Seal**

2400mm length

**JAS0002**  
**£58.00 each**

# Double Side Hinged

|  |  |   |
|--|--|---|
|  <p><b>Shoot Bolt - Bevelled</b><br/>Sprung shoot bolt<br/>D80334020<br/>£22.00 each</p>                              |  <p><b>Mortice Lock</b><br/>Current style<br/>DPINN0901<br/>£54.00 each</p>                               |  <p><b>External Lever Handle Set - Black</b><br/>Used until Oct 2021<br/>DPINN0906<br/>£57.00 each</p>           |
|  <p><b>Internal Eurolock Stub Handle &amp; Spindle 75mm</b><br/>Used until Oct 2021<br/>DPIN0534M<br/>£29.00 each</p> |  <p><b>Full Lever Handle Set - Black</b><br/>Current style<br/>DPINN0906SL<br/>£55.00 each</p>            |  <p><b>Round Lock Escutcheons - Black</b><br/>Current style<br/>DPINN0910<br/>£13.00 pair</p>                    |
|  <p><b>Full Lever Handle Set - Brushed Silver</b><br/>Current style<br/>DPINN0906SLN<br/>£55.00 each</p>            |  <p><b>Round Lock Escutcheons - Brushed Silver</b><br/>Current style<br/>DPINN0910N<br/>£13.00 pair</p> |  <p><b>S/H 30/30 Lock Barrel - Chrome</b><br/>Used until Oct 2021, steel S/H<br/>DPINN0902<br/>£35.00 each</p> |
|  <p><b>S/H 35/35 Lock Barrel - Chrome</b><br/>Current style, steel S/H<br/>D80334010<br/>£32.00 each</p>            |  <p><b>S/H 30/50 Lock Barrel - Chrome</b><br/>Current style, GRP S/H<br/>DPINN0013<br/>£35.00 each</p>  |  <p><b>Narrow HIATT Night Latch</b><br/>Used until Oct 2021<br/>DPINP0903<br/>£60.00 each</p>                  |
|  <p><b>Standard HIATT Night Latch</b><br/>Used until Oct 2021<br/>DPINP0904<br/>£65.00 each</p>                     |  <p><b>Door Hinge - White</b><br/>Current style<br/>D80079020<br/>£15.00 each</p>                       |  <p><b>Door Hinge - Black</b><br/>Current style<br/>D80079040<br/>£15.00 each</p>                              |
|  <p><b>Narrow Door Stay</b><br/>Current style<br/>DPIN4436<br/>£70.00 pair</p>                                      |  <p><b>Flipper Seal</b><br/>Current style<br/>DPINN0800<br/>£4.00 per metre</p>                         |  <p><b>Framed Side Hinge Fitting Pack - FSH</b><br/>For mortice locking doors<br/>NFSP0121<br/>£47.00 each</p> |

# Sectional



**Novoferm Sectional D-handle Assembly**  
ISO 20/45/70  
SP10600005  
£28.00 each



**Telescopic Operator Support Bracket**  
For boom operators  
OP00033  
£42.00 each



**Sectional Bottom Rubber**  
ISO 20/45, ISO 70 uses double length  
SP36008001  
£13.00 per metre



**Sectional Locking Rod**  
361.50mm  
D82680600  
£35.00 each



**Rear Mount Conversion Kit**  
ISO 45/70, torsion sprung  
SP10600464  
£220.00 each



**Locking Kit - RH**  
ISO 20, VFI  
SP10600365  
£105.00 each



**Locking Kit - LH**  
ISO 20, VFI  
SP10600366  
£105.00 each



**Locking Kit - RH**  
ISO 45, VFI  
SP10600358  
£105.00 each



**Locking Kit - LH**  
ISO 45, VFI  
SP10600359  
£105.00 each



**Locking Kit - RH**  
ISO 70, VFI  
SP10600411  
£105.00 each



**Locking Kit - LH**  
ISO 70, VFI  
SP10600410  
£105.00 each



**Extension Spring FPE015 - 739**  
ISO 20/45/70  
SP10700415  
£82.00 each



**Extension Spring FPE022 - 615**  
ISO 20/45/70  
SP10700422  
£82.00 each



**Extension Spring FPE024 - 541**  
ISO 20/45/70  
SP10700424  
£82.00 each



**Extension Spring FPE025 - 674**  
ISO 20/45/70  
SP10700425  
£82.00 each



**Extension Spring FPE031 - 650**  
ISO 20/45/70  
SP10700431  
£77.00 each



**Cable Unit ZF ZE02 - 2465mm**  
ISO 20/45/70, tension sprung  
SP10820051  
£45.00 each



**Cable Unit ZF ZE03 - 2590mm**  
ISO 20/45/70, tension sprung  
SP10820052  
£45.00 each



**Cable Unit ZF ZE04 - 2715mm**  
ISO 20/45/70,  
tension sprung  
**SP10820053**  
**£45.00 each**



**Cable unit ZF ZE05 - 2840mm**  
ISO 20/45/70,  
tension sprung  
**SP10820054**  
**£45.00 each**



**Cable Unit ZF ZE05 - 2965mm**  
ISO 20/45/70,  
tension sprung  
**SP10820055**  
**£45.00 each**



**Torsion Springs Only**  
ISO 45/70  
**POA pair**



**Torsion Spring Pack**  
ISO 45/70  
**POA**



**Single Door Leg / Frame Pack**  
ISO 20/45/70,  
tension sprung  
**POA**



**Double Door Leg / Frame Pack**  
ISO 45/70,  
tension sprung  
**POA**



**Single Door ZF Bracket Pack Box RH 20-4**  
ISO 20, tension sprung  
**SP10600456**  
**£90.00 each**



**Single Door ZF Bracket Pack Box LH 20-4**  
ISO 20, tension sprung  
**SP10600457**  
**£90.00 each**



**Single Door ZF Bracket Pack Box RH 45-5**  
ISO 45, tension sprung  
**SP10600438**  
**£95.00 each**



**Single Door ZF Bracket Pack Box LH 45-5**  
ISO 45, tension sprung  
**SP10600439**  
**£95.00 each**



**Double Door TW Bracket Pack Box RH 45-5**  
ISO 45, tension sprung  
**SP10600436**  
**£90.00 each**



**Double Door TW Bracket Pack Box LH 45-5**  
ISO 45, tension sprung  
**SP10600437**  
**£90.00 each**



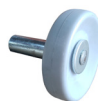
**Between Fit Bracket Set**  
ISO 20/45/70, tension  
and torsion sprung  
**SP10600218**  
**£100.00 each**



**Wicket Door Contact - Extra 412**  
ISO 45 with wicket door  
**OP00041**  
**£150.00 each**



**Roller Holder**  
ISO 20/45  
**SP36006001**  
**£11.00 each**



**Intermediate Roller Short Axis**  
ISO 20/45  
**SP36010001**  
**£11.00 each**



**Top Roller RH**  
ISO 20/45, tension  
sprung  
**SP11400069**  
**£16.00 each**



**Top Roller LH**  
ISO 20/45, tension sprung  
**SP11400070**  
£16.00 each



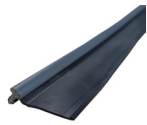
**Top Roller Bracket**  
ISO 20/45, torsion sprung  
**SP11400075**  
£11.00 each



**Top Roller**  
ISO 45, torsion sprung  
**SP11400076**  
£15.00 each



**Fascia Centre Bracket**  
ISO 20/45/70  
**SP30475000**  
£12.00 each



**Fascia Seal**  
ISO 20/45/70  
**SP30397000**  
£20.00 per metre



**Frame Leg Seal**  
ISO 20/45/70  
**SP11110003**  
£22.00 per metre

## Terms and Conditions

This price list is only intended for use with Novoferm account customers.

Prices are correct at time of print and subject to change without prior notice.

Images shown are for illustrative purpose only, products may appear different than from shown illustrated in the catalogue.

All prices are list price, subject to Novoferm account customer discount terms. All prices listed exclude VAT.

Offers are not valid in conjunction with any other offers or price reductions.

Images may showcase multiple angles, refer to units of measure for quantities included in price.

The terms and conditions listed in this document are a supplement to the full Novoferm Terms and Conditions available at [www.novoferm.co.uk](http://www.novoferm.co.uk).

The warranty information is available at [www.novoferm.co.uk](http://www.novoferm.co.uk).

Delivery, Payment, Returns and Terms and conditions are all correct at time of print.

They are subject to change at any time without prior notice.

# Delivery Options

Novoferm only estimate lead times of 3-5 working days from date of dispatch on courier and postal deliveries, for UK mainland addresses (excluding Scottish Highlands).

Stock items are dispatched within 1-2 working days of order confirmation for courier or postal deliveries, unless otherwise advised.

Items dispatched via the Novoferm internal transport network are subject to that delivery schedule, lead times cannot be guaranteed.

Novoferm cannot honour claims if damage or shortfalls have not been notified upon delivery.

In addition to standard lead times please allow additional time for:

|   |                  |
|---|------------------|
| Scottish Highlands  | 1-2 working day  |
| Isle of Wight   | 2-3 working days |
| Northern Ireland  | 3-5 working days |
| Isle of Man, Channel Islands,<br>Scilly Islands, Scottish Islands | 3-5 working days |

## Postage

|  |       |
|--|-------|
| First Class Recorded Delivery  | £6.00 |
| Max Weight 2kg   |       |
| UK Mainland, Isle of Wight, Isle of Man, Channel Islands, Scilly Islands, Scottish Islands |       |

## Courier Delivery

|  |        |
|--|--------|
| Next Working Day                                   | £15.00 |
| Next Working Day Pre 12pm                          | £25.00 |
| Next Working Day Pre 9:30am                        | £45.00 |
| UK Mainland  |        |
| <i>Max Weight 20kg - plus £1 per additional kg</i> |        |

## Courier Delivery to:

Isle of Wight, Isle of Man, Channel Islands,  
Scilly Islands, Scottish Islands, Northern Ireland      POA

# Payments and Returns

If the account customer does not have a credit account facility with Novoferm then payment is required upfront at time of order. Novoferm accept most credit cards, debit cards and BACS payment (bank transfer).

All returns are subject to a minimum 25% restocking fee, subject to inspections of goods.

Made to measure, bespoke items are not returnable unless otherwise agreed in writing.

Goods are to be returned at the customers own cost.

Unless the product is faulty or otherwise agreed in writing, the original delivery charge will not be refunded.

All goods sent via post or courier are done so entirely at the customers own risk, if goods appear damaged upon arrival please sign for them as damaged. Please contact Novoferm within 3 working days of receipt of damaged goods and Novoferm will supply replacements.



*Intelligent Door Solutions*



Call Us Now 01582 568812

Opening times  
8.30am - 5.00pm  
Monday to Friday

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Unit 5 - 9 North Luton Industrial Estate  
Sedgwick Road  
Luton  
LU4 9DT  
E: [info@novoferm.co.uk](mailto:info@novoferm.co.uk)  
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